

COVID-19: "STAY AT HOME" UPDATE



Your area may be under a "Shelter-In-Place" or "Stay-at-Home" order. Even if your local government has not issued an order, it is highly recommended that all dialysis patients limit their exposure to the public and others during COVID-19.

IMPORTANT INFORMATION

Dialysis is considered an essential medical treatment as it is needed to keep your blood clean and your immune system strong to fight off germs, like COVID-19. You **MUST** continue to come to your scheduled dialysis treatments unless directed otherwise by your doctor or care team.



"Stay-At-Home" "Shelter-In-Place"

Try to have food, meds and essential supplies delivered. **ONLY** leave for essential medical treatments, like dialysis.

Trouble with Transportation?

Let your Social Worker or a member of your Care Team know if you need assistance or have questions regarding transportation. We can help find a solution.

ALWAYS Come to Treatment

We are here for you and will remain open. Our team is following infection control procedures to keep you safe.

Have a question?

Talk to your Care Team. We're here for you!



www.DCCdialysis.com



STAYING INFORMED

Information on COVID-19 is rapidly changing. Dialysis Care Center is monitoring and staying connected to the Centers for Disease Control and Prevention (CDC) and other experts to ensure we stay informed about developments and any changes to guidelines.

HOW ARE WE KEEPING YOU SAFE DURING COVID-19?

As a member of our Dialysis Care Center family, our patient's safety is our top priority.



EXPERTS IN CARE

Dialysis Care Center's team members are trained experts in infection control and are taking extra precautions during this time for the safety of our patients.



IN-CLINIC SCREENINGS

We are screening all patients and team members for their temperatures as they enter our centers. This ensures that we are not exposing anyone in our facility to someone who is showing symptoms.



LIMITING VISITORS

All visitors that are not essential to the care of patients are **NOT allowed in our centers**. This reduces the risk by limiting the foot traffic in our centers.



MODIFYING SCHEDULES

Your dialysis treatment schedule may need to be modified based on patient's symptoms and exposure to COVID-19.



EVERYONE WEARS MASKS

Everyone should wear a mask at all times within our centers, including anyone who is not showing symptoms.



WE ARE HERE FOR YOU

Our centers will remain open to provide you the convenient dialysis care you have come to expect from our organization.

- Speak with your Care Team if you have any questions or concerns. We really appreciate your help in keeping everyone within our facilities safe.
- Do not hesitate to let us know if there are any additional ways we can support you during these important changes.



THINGS TO KNOW DURING COVID-19



Come to ALL dialysis treatments.
Contact your social worker for any assistance with transportation or any concerns.



Stock up on all medications and groceries. Plan your grocery shopping using the Dialysis Care Center Kidney-Friendly Pantry List

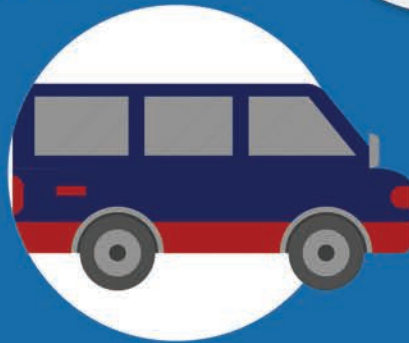
Limit exposure to others by staying home as much as possible. Follow your Shelter-in-Place order and practice social distancing (6 feet away from others at all times).



Keep your mask on when you are at the dialysis center. Eating is no longer permitted during your treatments. We ask that you eat prior to or after you have come to treatment. Even without symptoms, people can spread the virus. We understand the inconvenience and discomfort that you might experience but this is for the safety of everyone.



Cover all of your coughs with the inside of your arm or elbow.



During this time, communication is vital. Let your Social Worker know if you have any questions or difficulties with transportation. They can help answer any questions and assist in resolving any issues.



If you are showing **ANY** symptoms (fever, dry cough, or shortness of breath) or if you even think that you may have been exposed to the virus, call your doctor and your dialysis center **IMMEDIATELY**. **Do not wait!**

Wash your hands often for 20 seconds and keep your hands away from your mouth and face. Communicate any change in your health and symptoms with your care team.



We will get through this together! It is normal to feel scared or anxious during this time of uncertainty. Staying connected to others (over the phone) and continuing to do things you love (at home) is the best way to find comfort as we navigate through COVID-19.

Thank you for continuing to trust us!